

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Ward and Ward
<b>Contact Person(s)</b>	Deirdre Ward
<b>Phone Number</b>	301-717-9074
<b>Email Address(s)</b>	d.ward@wardandward.org
<b>Provider Services Reviewed</b>	Residential Habilitation, Supported Living, Supported Living Periodic, Companion Services,
<b># Individuals Reviewed by Service</b>	Residential Habilitation - 2 Supported Living - 3 Supported Living Periodic - 2 Companion Services - 2
<b>Annual PCR dates</b>	10/24/2016 - 10/26/2016
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	11/03/2016
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	138/142	506/518	98%	20/20	100%
	<b>Critical Indicators</b>	<b>48/48</b>	<b>240/240</b>	<b>100%</b>		
Supported Living	All Q/A Indicators	211/219	759/787	96%	29/30	97%
	<b>Critical Indicators</b>	<b>65/67</b>	<b>325/335</b>	<b>97%</b>		
Supported Living Periodic	All Q/A Indicators	149/155	533/553	96%	20/20	100%

	<b>Critical Indicators</b>	<b>45/46</b>	<b>225/230</b>	<b>98%</b>		
Companion Services	All Q/A Indicators	78/84	304/328	93%	20/20	100%
	<b>Critical Indicators</b>	<b>35/38</b>	<b>175/190</b>	<b>92%</b>		
<b>Organizational</b>		<b>Organizational Outcomes Score</b>				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	40/42	136/142	96%		
	<b>Critical Indicators</b>	<b>14/14</b>	<b>70/70</b>	<b>100%</b>		

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Residential Habilitation	10/24/2016 - 10/24/2018	Bi-Annual
Supported Living	10/24/2016 - 10/24/2018	Bi-Annual
Supported Living Periodic	10/24/2016 - 10/24/2018	Bi-Annual
Companion Services	10/24/2016 - 10/24/2017	Annual